

Balancing Competing Pressures:

Chief Pedersen
Police Services Board
June 29, 2022



Agenda

- What Business should the Police be in?
- Analysis of “Check on Well-Being” Calls
- Mental Health Calls
- Assisting Other Agencies
- Next Steps



Core Functions

Section 31(1) – Police Services Act

Provision of adequate and effective police services in six areas:

- Crime Prevention
- Law Enforcement
- Assistance to Victims of Crime
- Public Order Maintenance
- Emergency response

Demands for these services are driving by the needs and expectations of the community.

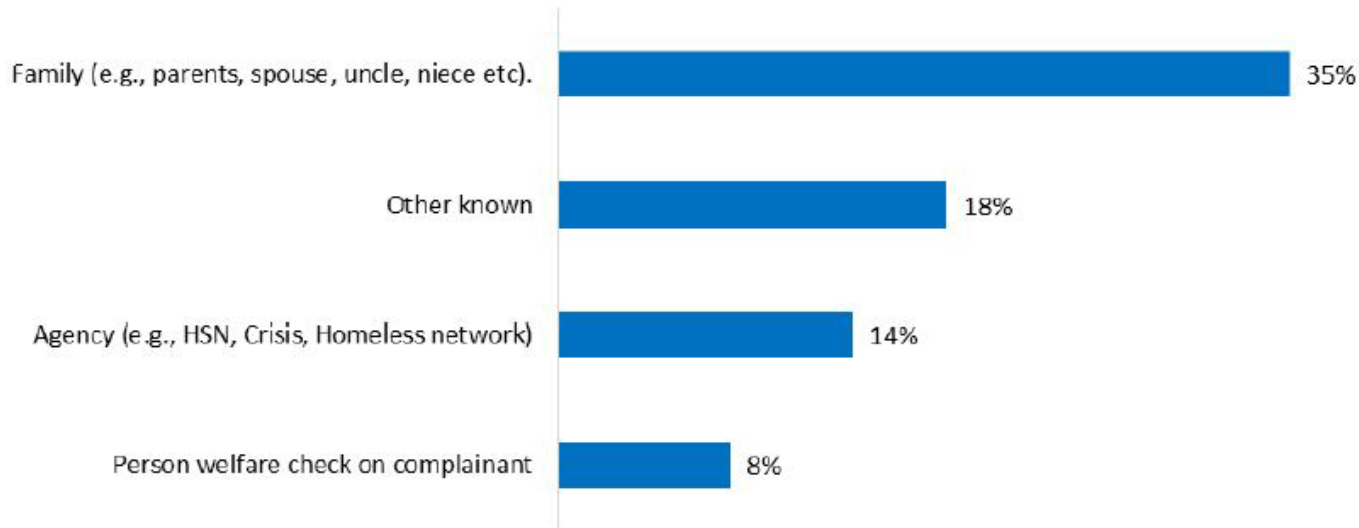
- **Administration and Infrastructure**



Non-mental Health-related Person Welfare Checks

Who is requesting a Person Welfare Check?

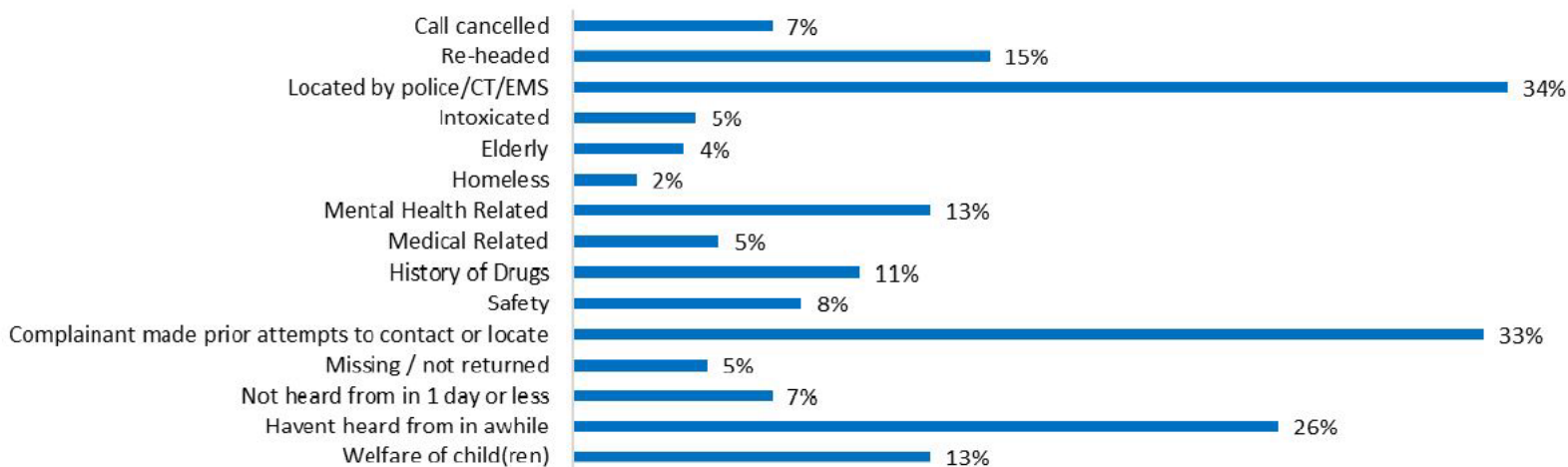
Complainant of Non-Mental Health Related Calls: Jan 1 to May 31, 2022



Non-mental Health-related Person Welfare Checks

Why is a welfare check being requested?

Non-Mental Health Related Person Welfare Check Themes: Jan 1 to May 31, 2022



Current Calls for Service Comparison

Noticeable Decreases/Increases in Calls for Service January 1 – June 21 2020 to 2022:

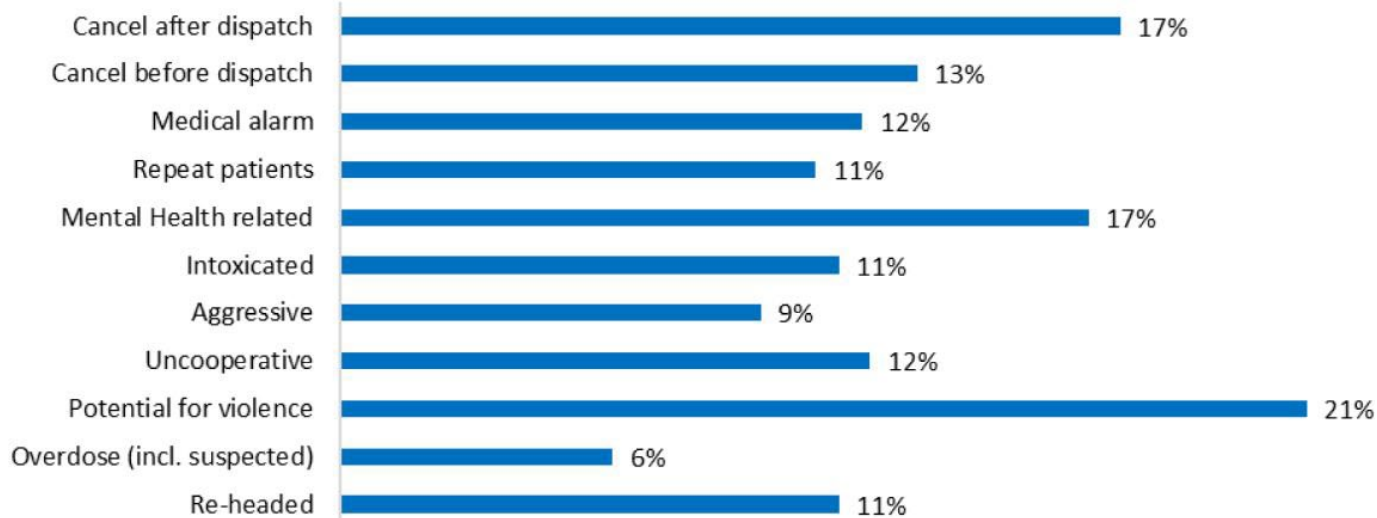
Decreased Dispatch Types	2020	2021	2022	Difference 2021 and 2022	% Change
SUSPICIOUS PERSON	1173	1088	881	-207	-19%
MISSING PERSON	585	664	493	-171	-26%
BREAK&ENTER	488	482	336	-146	-30%
UNWANTED PERSON	1082	1385	1239	-146	-11%
FRAUD	381	546	402	-144	-26%
DRUG OFFENCES	248	244	143	-101	-41%
THEFT	791	670	580	-90	-13%
DISTURB THE PEACE	750	794	706	-88	-11%
Increased Dispatch Types	2020	2021	2022	Difference 2021 and 2022	% Change
MENTAL	505	461	1290	829	180%
MOTOR VEHICLE COLLISION	1601	1225	1705	480	39%
ALARM	1452	1367	1460	93	7%
DOMESTIC DISPUTE	883	841	882	41	5%
TROUBLE WITH YOUTH	178	274	308	34	12%
SUDDEN DEATH	132	113	139	26	23%
SHOPLIFT	79	41	59	18	44%
ASSAULT	344	349	363	14	4%



Ambulance Assistance

- An Ambulance Assistance is a priority 2 Call for Service
- Ambulance Assistance CFS account for the highest %age of priority 1&2 CFS

Ambulance Assistance Calls for Service: January 1 to May 31, 2022



Expectations of Police

- Under Mental Health Act, Police are the only authority legally capable of apprehending an individual
- Police-hospital transition protocol
 - Reduce wait times for Officers at HSN after apprehension
- Mobile Crisis Rapid Response Team
- Mental Health Clinicians working out of CRU office
- Crisis workers to be assigned to 9-1-1 ECC
- When there are unknowns/potential of violence, outside agencies expect Police to respond prior



Modernizing Service-delivery

- PCRC and those priority 4,5 or 6 calls
 - CopLogic online reporting system
- Community Safety Personnel
- Digital Crown Briefs
- Anything else



Impacts on Our Front-line

- Occupational Injuries are up dramatically across the industry
- Member's Support & Wellness Team and programs are growing
- On any given day 11.7% sworn members non-deployable
- Impacts on those recovering away from work and those at work
- Increasingly polarized public



What's Next?

- Continued analysis of calls for service
- Strategic planning process
- Conversations/discussions with other agencies
- Member Wellness supports
- Evidence-based decision making
- OACP, OAPSB, PAO discussions
- Right fit our organization for public expectations

