

Enhanced Mobile Crisis Rapid Response Team EMCRRT

**Presented by Sgt Matt Hall
Community Safety & Well-being Division**

In collaboration with Health Sciences North (HSN) and
Canadian Mental Health Association (CMHA)



Our EMCRRT Team

- 4 GSPS EMCRRT Constables
- 2 HSN Registered Nurses
- 2 CMHA Social Workers



Our EMCRRT Team

- Four teams consisting of 1 GSPS EMCRRT Officer and 1 HSN/CMHA Mental Health Professional
- Day shift: Monday to Thursday 7am – 5pm
 - 1 HSN and 1 CMHA Mental Health Professional
- Afternoon Shift: Tuesday to Friday 12pm – 10pm
 - 1 HSN and 1 CMHA Mental Health Professional



EMCRRT Response

- Joint response resulting in enhanced quality of service to mental health and addictions related calls
- Immediate on-site clinical assessment of individuals in crisis in community
- Explore alternatives to apprehension / hospital admission
- Regular monitoring of individuals on Community Treatment Orders (CTO)



Benefits of EMCCRT

- Improved Collaboration
 - Information sharing
 - Shared professional development opportunities
 - Engaging Community partners (Energy Crt, Samaritan Centre, Lotus Program, OTS, etc.)
- Improved Efficiency
 - Fewer presentations to Emergency Dept
 - Reduced wait times at hospital
 - Reduced calls to Police



Benefits of EMCRRT

- Improved Patient Care
 - Low barrier & client-centred approach
(Services provided in community vs hospital)
 - Compassionate and therapeutic response
increases client's receptiveness to help
 - Improved access to resources and supports
 - “Right care at the right time and place”



EMCRRT Success Measures

April 2025- March 2026

- 73% of individuals in crisis referred to appropriate service providers
- Average wait time at HSN for MHA apprehension – 1.38 hours vs 2.10 hours by non-EMCRRT
- EMCRRT responded to 25% of GSPS mental health Calls For Service
- CTO Patients in Community

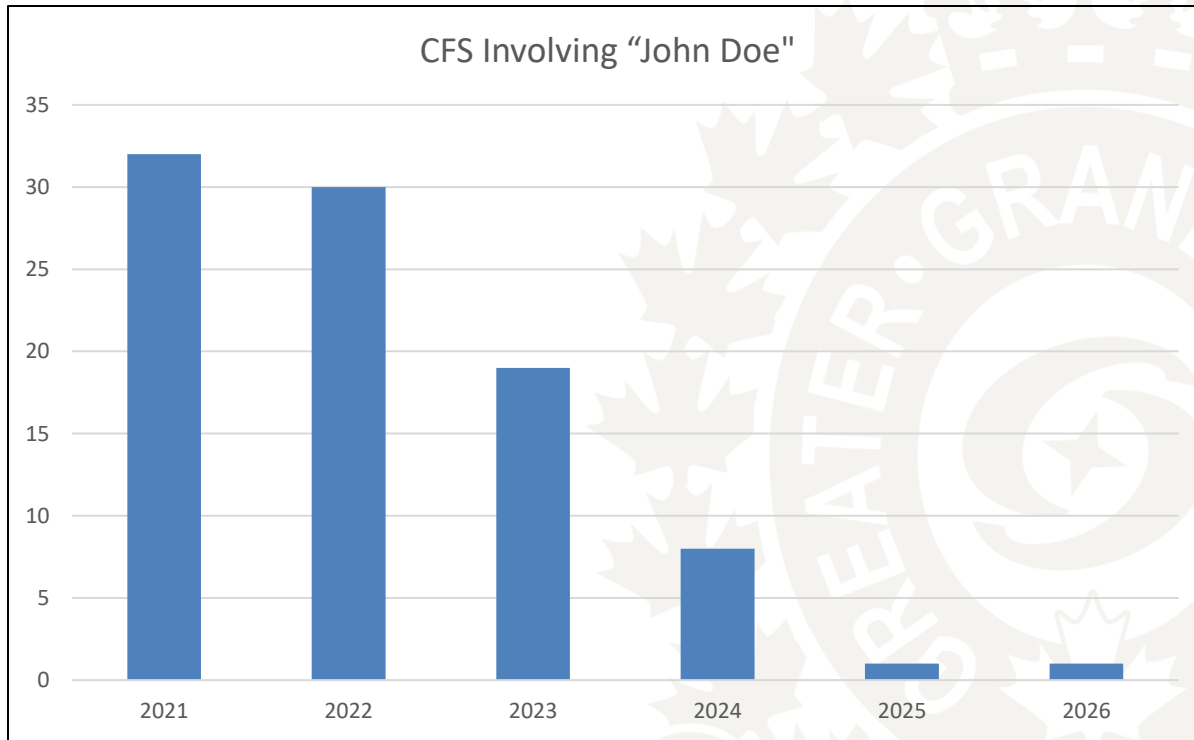


EMCRRT Success Story

- “John Doe” is a 30-year-old male resident of Greater Sudbury
- Instabilities with addictions and mental health
- Involved in 106 CFS with GSPS
- On Community Treatment Order (CTO) to regulate his mental health in community
- In 2023 EMCRRT began monitoring “John Doe” relative to his CTO



EMCRRT Success Story



2025 EMCRRT Deployment

EMCRRT Deployment	Count	%
Call for service	538	62%
Cell visit	12	1%
Community Agency/Partner	14	2%
Direct Contact	2	0.02%
Follow-Up	78	9%
Proactive CTO Appointment Reminder	167	19%
Request by officer	54	6%
Grand Total	865	100%



Questions

