### **COMMUNITY SAFETY PERSONNEL**



#### **AGENDA**

- Background
- Overview
- Individual Assignments
  - Crime Prevention Coordinator
  - Youth Safety Coordinator
  - Crime Stoppers/Seniors Liaison Coordinator
  - Police Community Response Centre Coordinators (3)
  - Missing/Vulnerable Persons Coordinator
  - Corporate Communications Coordinator
- Future Directions
- Questions/Discussions



#### **BACKGROUND**

- Much talk about the cost of policing
- Others were defining a 'crisis' in policing
- Rethink and respond to the challenge of our rising cost
- Panic slashes to budgets not the answer
- Looking for solutions



#### WHAT IS POLICING?

### The Police Services Act in Ontario identifies adequate and effective must include:

- Crime prevention
- Law enforcement
- Assistance to victims of crime
- Public order maintenance
- Emergency response





### **INTRODUCING CSP'S**

#### "Right resources at the right time"

- Alternative responder non-sworn unarmed police personnel
   Community Safety Personnel (CSPs)
  - Cost effective option to enhance frontline capacity
  - Support frontline sworn police operations
  - Provide an augmented visible presence
  - Enhance level of customer service provided to citizens, businesses and visitors.
  - Increase uniform presence and overall visibility
  - Focus professional sworn police activities on the greatest risk to the safety well-being of our communities.

### **ROLE/FUNCTIONS**

- Civilian members equipped with skills and training
- NOT substitutes for police officers
- Provide crime prevention advice and neighborhood
  - safety audits
- Assigned a variety of areas





#### **COMMUNITY SAFETY PERSONNEL**



- Community Support (3)
- Patrol Operations PCRC (3)
- Criminal Investigations (1)
- Executive Services (1)



## CRIME PREVENTION COORDINATOR CSP Samantha Gaudette



- Responsible for all Crime Prevention programs
- Conduct Crime Prevention Through Environmental Design (CPTED)
- Research and develop Crime Prevention programs
- Resource for the community and frontline members to assist with building resiliency
- Assist youth in making safe and healthy choices



# YOUTH SAFETY COORDINATOR CSP Roxanne Sauve

- Promote and build resiliency in our youth through education and engagement
- Focusing on building trust with youth at a young age
- Develop relationships with all streams of youth
- Awareness with youth
  - We are here to help



# CRIME STOPPERS/SENIOR LIAISON COORDINATOR (20 hours each a week)

#### **CSP Lise Perrault**



- Dual role with intersecting components
- GSPS face to Crime Stoppers
- Resource to Senior population
  - Navigating Services
  - Providing prevention strategies
  - Support to investigators/victims/families
  - Strength relationships



## PCRC CSP Ashley Laberge

- Address non-emergent calls for service
- Information gathering
- Generate initial and supplemental reports
- Suspect identified, reassign call to an officer for follow-up and potential charges





## PCRC CSP Julie Sajatovic

- Monitor and manage towed and/or impounded vehicles
- Customer Service ensuring registered owners don't incur storage fees
- Liaise with Tow companies
- Ensuring tasks such as the processing of a vehicle by the Forensics Unit involved in a crime
- To date (01Dec17), **1267** towed vehicle incidents





## PCRC CSP Tish Pileggi

- Review Coplogic reports received daily
- Ensure all details are entered accurately
- Follow-up on reports where required
- Compile monthly statistics



### MISSING/VULNERABLE PERSON COORDINATOR CSP Eric Gosselin

- Vulnerable Persons Registry
- Information, support, referrals
- Missing Persons Investigations
- Support for Missing Person Investigator and frontline officers
- Community awareness and prevention strategies

## CORPORATE COMMUNICATIONS CSP Kaitlyn Dunn

- Internal and external communications strategies
- Marketing and Corporate Branding
- Social media
- Key Messages
- Special Events



#### **BENEFITS OF CSP'S**

- 5,000+ positive Youth interactions
- 1,000 Community partner interactions
- 45+ Seniors groups engaged 1,100+ people reached
- Coplogic Reports 1,953
- Non-emergent Calls for Service 2,000
- Seized vehicle incidents 1,267
- Social Media
  - Gained 3,500+
  - Reached 4,000,000+

#### **FUTURE DIRECTIONS**

- Cost effective option to enhance frontline capacity.
- Continue to Support frontline sworn police operations.
- Analyse non-police functions
- Impacts still remain
- Continued Efficiency and Effectiveness





### **QUESTIONS/DISCUSSIONS**



